

2017 Annual Conference

Wednesday, March 1 to Friday, March 3, 2017 Wyndham San Diego Bayside, San Diego, California

WHO SHOULD ATTEND?

Risk Managers ~ Loss Prevention Specialists ~ In-House Counsel ~ Corporate Counsel ~ Defense Counsel ~ Claims Managers ~ Third Party Administrators ~ Litigation Managers ~ Underwriters ~ HR Personnel ~ Insurance Carriers

CONFERENCE HOTEL INFORMATION

Wyndham San Diego Bayside
1355 N Harbor Drive, San Diego, CA 92101

Thursday, March 2

8:00 – 8:50 am Attendee Breakfast Pacific AB Foyer

Industry-led Breakfast Roundtables Pacific AB Foyer

8:50 – 9:00 am Opening Remarks – Renee D. Ramirez, NRRDA President Pacific AB

9:00 – 10:00 am Active Shooter Scenario from a Law Enforcement Perspective Pacific AB
Shooter events and preventing work place violence incidents is the nexus to mitigating threats and liability. This session incorporates a training seminar with an in-depth look back at events while engaging the audience to show the necessary steps to survive the unthinkable.
Speaker: Chris Grollnek

10:00 – 10:55 am Adverse Publicity Jeopardy: The Answer is controlling the Message Pacific AB
This session will focus on how to handle the narrative when a food borne crisis occurs. Drawing on regulatory experience, food safety knowledge and crisis management skills, the expert will walk through all the steps necessary to best manage risk and the evolving regulatory landscape throughout the food supply chain.
Moderator: Kurt Leisure; Speaker; David Acheson, MD

10:55 – 11:10 am Break Pacific AB Foyer

11:15 am – 12:15 pm Breakout Session A
Attendees may select one of the following breakouts:

Annual Labor and Employment Wheel of Misfortune: Join Us For a Year in Review Pacific C
Over the past year, the federal administrative agencies, local governments, the White House and the Courts have made some sweeping administrative changes and issued some precedential opinions in the areas of labor and employment law that have dramatically increased employer liability exposure. We will discuss this changing landscape, how it effects workplace policies and procedures and what you need to do to keep your company in compliance.
Speakers: Robert Binkley, Jr.; Burton D. Garland, Jr.; Margaret S. Hewitt, Esq.; Lisa Unger; Kristin VanOrman

Solving the Puzzle of Knee and Shoulder Injuries Pacific AB

Take a free spin with our Sports Medicine expert doctor as we solve the puzzle of getting your injured worker off the sidelines and back in the game!

Speakers: Dr. Richard Greenfield, Matthew C. LaFave, Esq.

Are You Smarter Than a Gunman? Pacific D

Active shooting incidents are rare, random and unpredictable. They are usually over in less than 5-8 minutes. A lack of preparation can be the difference between life and death, as well as the reputational corporate damage that could occur. Being prepared from a risk and legal defense standpoint is critical to retail and restaurant defense counsel and their clients. This session will explore the Do's and Don'ts and provide statistical information about active shootings to help prepare for the aftermath of an active shooting incident.

Speakers: Chris Grollnek, Kurt Leisure, Mony B.P. Yin, Esq.

Who Wants to Be A Millionaire? Well, They All Do so Get Some Video Enhancement and See What Really Happened Coast Ballroom

This celebrity panel will discuss topics such as the CSI effect of unrealistic expectations of image quality, video quality vs. storage costs, the shortfalls of motion detection and the amazing things video enhancement can do. The panel will also share training and evidence handling to best suit retail and restaurant companies at trial.

Speakers: Bradley S. Bell, Brett M. Bollinger, Brian M. Chance, Thomas B. Culotta, Jane Anne Neiswender, Barbara M. Worsham

12:15 – 1:20 pm Grab a Lunch & Stand for Your Brand Pacific AB

An interactive and energizing hour that will give you the tools and strategy to build a stronger personal brand to elevate your career, your team and your organization.

Speaker: Dave Gordon

1:30 – 2:30 pm Breakout Session B

Attendees may select one of the following breakouts:

The Transforming Workplace - It Is Not a Dating Game Pacific C

During this session we will examine recent developments and what to expect in the year ahead regarding protections afforded to LGBTQ employees under Title VII, the EEOC and state laws and how the courts have responded. Lawsuits filed by the EEOC on behalf of transgender employees as part of the Commission's Strategic Enforcement Plan, the outcry over transgender bathroom use and other developments affecting the LGBTQ community will be discussed.

Moderator: Madeline Baio; Speakers: Kenneth Anand, Danielle Goodgion, Anna Park, Anandhi Rajan, Dennis D. Strazulo

Showcase Showdown Between State Workers' Comp Laws and the Feds Pacific D

Don't be the weakest link! Bet on our Employment and Workers' Comp expert attorneys to help you choose your winning moves with the ADA, FMLA and Workers' Comp laws.

Speakers: Dena Abdallah, Cheryl Beasley, Heather Lake, Richard A. "Rusty" Watts

The Spice is (Not So) Right! Best Practices in Handling Foodborne Illness and Foreign Object Cases Pacific AB

Come on down! And learn the best practices for handling foodborne illness and foreign object claims. Listen to an experienced lawyer and an experienced claims handler discuss what works best and what to avoid. Learn how to gather and preserve vital evidence needed to successfully defend this type of case. Get a glimpse of the type of experts who can help build your defense. Learn what to look for in the laws of each jurisdiction.

Jacqueline H. Canter, Esq., Chris Rock, John P. Kemppainen, Jr., Caryn B. Siebert, JD

2:30 – 2:40 pm Break Pacific AB Foyer

2:45 – 3:45 pm I'll Take Slip and Falls for \$500! Pacific AB

What is the cause of the Claimant's fall? This one-hour session is intended to cover the methodology of investigating "Slip & Fall" accidents, with emphasis on the role of biomechanical analysis. Come on down and learn some useful tips on investigating and defending slip and fall incidents.

Speakers: Richard V. Baratta, PhD, PE, ACTAR; Garry R. Brock, Jr., PhD

3:45 – 4:45 pm NRRDA Innovative Vendor Presentations Pacific AB

Presenters:

Loss Mitigation Through Return-to-Work – Natalie Torres & William Tucker - Workfinders USA

Successful Use of Social Media Information in Litigation, Don't Lose Your Evidence at Trial – Thom Kramer - Marshall Investigative Group

3D Laser Scanner: You Can Capture in Three Dimensions What Can Be Seen From Where – Michael R. Manley - Rimkus Consulting Group, Inc.

The Evolution of Social Media Investigations: Then and Now – Scott Catron & Michael Petrie - Social Detection, Inc.

Medical Provider Fraud - What Are They Doing and How Do We Keep Our Employees From Getting Tangled in Their Web? – Bill Randall - VRC Investigations

Moderator: G. Jeffery Vernis; Panelists: Justin Cuniff, Kurt Leisure

4:45 – 5:15 pm NRRDA Business Meeting and Board of Directors Elections Pacific AB

Friday, March 3

8:00 – 8:50 am Attendee Breakfast Pacific AB Foyer

8:50 – 9:00 am Morning Announcements Pacific AB

Board of Directors Election Results announced Innovative Vendor Award Winner announced

9:00 – 10:00 am Risk Managers Panel: Phone a Friend!! Pacific AB

This panel of recognized risk innovators will provide their insight into the current trends and evolving risks unique to the Retail and Restaurant industry. They will also discuss their initiatives to drive down claims and manage claim costs. The discussion will focus on specific key tactics that can be implemented

in the short and long term to positively impact your company and enhance the credibility of your risk department.

Moderator: G. Jeffrey Vernis; Panelists: Jay Gates, Britt Roarx, Patrick Sterling

10:10 – 11:10 am Technology Innovations: The Amazing Race....to the Future Pacific AB
How technology will change the retail and restaurant experience. This one hour presentation will focus on how technologies that were once considered science fiction are now a reality and are ready for implementation. We will focus on the growing use and presence of Virtual Reality, Augmented Reality, Mixed Reality, and other technologies that will change the retail and restaurant experience. The panel will explain current and future uses of existing technologies from a customer and employee perspective, the physical hardware and space requirements for implementation, and the legal impact that can be expected, including the means by which claims can occur and/or be reduced.
Speakers: Brian Cafritz; Robert Luskin; Sonia Schechter; Douglas J. Stipanovich

11:10 am – 12:10 pm Spy the Lie Pacific AB
This hour long presentation is based on a book of the same title. It focuses on the science in detecting when someone is lying to you, based both on verbal and non-verbal clues. For claims reps and General Counsel, they must determine if a claimant, plaintiff's lawyer, mediator or even an insured is not telling them the truth. This entertaining presentation relies on scientifically proven concepts on spotting lies and has several amusing and illustrative video clips to show the theory in action.
Speakers: Emily Phillips, Charlene C. Poblete, Richard E. Ramsey

12:00 – 12:10 pm Closing Remarks Pacific AB
Renee D. Ramirez, outgoing NRRDA President and Robert J. Kopka, incoming NRRDA